



Smart City Thiruvananthapuram Limited National Competitive Bidding

Request for Proposal (RFP)

For

**Selection of Banking Partner for Providing “My Smart Tvm” card
(Integrated multipurpose open loop contact less payments card) for
Thiruvananthapuram Smart City project**

Issued: 21st January 2021

Chief Executive Officer
SMART CITY THIRUVANANTHAPURAM LIMITED
4th Floor, Felicity Square,
Opp. AG’s Office, MG Road, Near Statue,
Thiruvananthapuram – 695 001, India
E-mail: tenders.sctl@gmail.com
Website: <https://smartcitytvm.in>

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NOTICE INVITING TENDER (NIT)

NIT No. SCTL/PRJ/149/2021/M-IT/RFP-1

Issued Date: 21/01/2021

Smart City Thiruvananthapuram Limited (SCTL) invites Expression of Interest from the Banking Partner (BP) for “**Selection of Banking Partner for Providing “My Smart Tvm” card (Integrated multipurpose open loop contact less payments card) for Thiruvananthapuram Smart City project following the NCMC standard model as specified by MoHUA (Ministry of Housing and Urban Affairs) for interoperability with other operators**” under the Smart Cities Mission Program of Government of India as per details given below:

S/n	Particulars	Details
1.	Name of Work	Selection of Banking Partner for Providing “My Smart Tvm” card (Integrated multipurpose open loop contact less payments card) for Thiruvananthapuram Smart City project
2.	Location of Work	Thiruvananthapuram Pan City Area
3.	Duration of Completion of Work	6 months from signing the contract and 5 years O&M Period.
4.	Cost of Bid Document	Rs.10,000/-
5.	Earnest Money Deposit (EMD) / Bid Security	Nil
6.	Mode of selection of Contractor	The selection of the successful bidder is based on the lowest quoted user transaction charges (in percentage).
7.	RFP documents to be downloaded from (Date)	21.01.2021: 17: 30 Hrs IST
8.	Pre Bid Meeting	25.01.2021: 11:30AM
9.	Last Date for Asking Queries	26.01.2021 ; 1700 Hrs IST
10.	Date & time of Submission of Tender online	Tender submission start date: 01.02.2021 Tender submission end date: 04.02.2021 1700 Hrs IST
11.	Opening of Technical Bid	05.02.2021 1200 Hrs IST
12.	Declaration of Results of Technical Evaluation on website	To be intimated later

13.	Date & Time of Opening Price Bid	To be intimated later to technically shortlisted bidders
14.	Issue of LoA to the Selected Bidder (Contractor)	To be intimated later
15.	Websites for downloading and uploading for RFP	<u>website for tender submission:</u> https://etenders.kerala.gov.in/ Online submission on e-tender site is only allowed.
16.	Contact address/ Telephone nos. for help in case of any doubt in e-tendering process (Help desk)	Kerala State IT Mission, e-Government procurement PMU & Help desk, basement floor of Pension Treasury Building, Uppalam Road, Statue, Thiruvananthapuram. Ph: 0471 - 2577088, 2577188; Toll free No: 18002337315; e-mail: etendershelp@kerala.gov.in , Website: www.etenders.kerala.gov.in

Eligibility Criteria

1. The Bidder should be a Nationalized Bank or Scheduled Bank (included in the Second Schedule of Reserve Bank of India (RBI) Act, 1934).
2. The Bidder should have the details of GST Registration and PAN
3. The Sole Bidder or Lead Bidder in case of consortium should have Net worth of Rs.1000 Cr. as on 31st March, 2020.
4. The Bidder should have the experience of handling channels of payment gateways (web, mobile etc.), processing NEFT/RTGS, IMPS, ATMs, IVR, SMS etc.
5. The Bidder should have the experience of co-branding card services with other organizations / institutions
6. The Bidder should have the experience of Contactless Smart Card design, supply and operations. Should have completed one work of similar nature of Contactless Smart Card Based System with minimum of 10,000 cards. (Certificate from Clients /Self declaration shall be furnished)
7. The Bidder should have the experience of developing and commissioning Europay/Mastercard/and Visa (EMV), Rupay based smart card systems. (Certificates from Clients shall be furnished)
8. The Bidder should have at least 3 branch offices in Trivandrum Corporation. (Self-declaration mentioning the address of the branches shall be furnished)
9. The Bidder should have completed 50,00,000/- online transactions in the previous financial year-2019-20. (Self Declaration shall be furnished)
10. Bidder should have implemented at least 1 smart card integration in public utility service like Smart Cities, public transport, etc. within India.(Client certification shall be furnished)
11. Bidders should have implemented and operated the MIS integration of Smart Card platform successfully at least for one year. (Client certification shall be furnished)
12. The Bidder should not be blacklisted by Government Agency in India or abroad, or proved to have indulged in serious fraudulent practices by a Court of Law or an independent Commission of Inquiry in India or abroad at the time of submission of the bid. (Self-declaration shall be furnished)

E-Bidding Submission Guidelines

1. The documents can be downloaded from the Website <https://smartcityvm.in/> and <https://etenders.kerala.gov.in/> . All proposals are to be submitted in **online mode** and in the designated cover(s)/ envelope(s) at the designated website in the NIT. RFPs shall be accepted only through online mode on the designated website address in the NIT.
2. Late RFPs will not be accepted; submission due time will be as per NIT.
3. The hard copies of documents shall also be reached in office
4. RFP received without the details mentioned in Instructions to the Bidders will not be considered and shall be summarily rejected.
5. The Evaluation and Determination of Responsiveness of RFP and subsequently RFP submission shall solely be carried out by SCTL
6. The RFPs for this Contract will be considered only from those banking partners, consortia and joint ventures that pass the Initial Eligibility based on submissions with the RFP. Only such eligible applicants will be allowed to participate in the next stage of the project, i.e. RFP (Request for Proposal).
7. More details can be had from the office of the 'Smart City Thiruvananthapuram Limited' during working hours 10 am to 5 pm IST before submission date.
8. The SCTL shall not be responsible for any failure, malfunction or breakdown of the electronic system while downloading or uploading the documents by the Bidder during the e-procurement process.
9. RFPs not accompanied by requisite details will be rejected. All subsequent government orders (Government of Kerala and Govt. of India) related to tenders/RFP and any revision in the rates of taxes would also be applicable to this RFP also.
10. The Smart City Thiruvananthapuram Limited reserves the right to accept or reject any or all tenders without assigning any reason thereof.
11. The documents can be downloaded from the Website <https://smartcityvm.in/> and <https://etenders.kerala.gov.in/> . All proposals are to be submitted in **online mode** and in the designated cover(s)/ envelope(s) at the designated website in the NIT. RFPs shall be accepted only through online mode on the designated website address in the NIT.

Mode of Selection

1. The selection of the successful bidder is based on the lowest quoted user transaction charges (in percentage). The Bidder who quotes the least user transaction charges (L1) will be deemed as successful bidder (Banking Partner).

2. However, if more than one bidder quotes the same L1 charges (least user transaction charges), then among those least L1 bidders, the one who quoted the Highest monthly Premium fee (Commission to SCTL) will be selected as the successful bidder.
3. Please note that, the successful bidder shall be charging the quoted user transaction charges on the citizens and paying the quoted monthly premium fee to SCTL.
4. The decision of the SCTL Authority will be full and final in all respects.

Signature and seal of Authority

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Chief Executive Officer,
Smart City Thiruvananthapuram Limited