



SMART CITIES MISSION

Ministry of Housing and Urban Affairs, Government of India

SMART CITY THIRUVANANTHAPURAM LIMITED

CIN U75302KL2017SGC050273

## REQUEST FOR QUOTATION

Sealed quotations are invited from the IT firms having office in Trivandrum City for Annual Maintenance Contract (AMC) of 4G cameras (Fixed and PTZ type) being used for project monitoring.

- 4G PTZ camera - 9 nos (Make Ambicam)
- 4G Bullet Camera - 10 nos (Make Ambicam)
- Cloud Storage for 20 cameras with minimum of one month storage capacity

The minimum of activities to be carried out during the AMC period

1. Monitoring the status of the camera on a daily basis and reporting for any damages to SCTL officials.
2. Ensure connectivity for uninterrupted operation by providing 4G connections to each camera.
3. Repair the technical issues of the camera and report to SCTL. In case, the camera cannot be repaired, the contractor need to replace it with any 4G/WiFi camera for the purpose without compromising the quality. The quoted AMC rate shall be inclusive of such replacements.
4. Shifting of camera and fixing poles as per the direction of SCTL.
5. The concrete foundation on M15 (1:2:4) Concrete.
6. The firm shall provide a helpdesk and ticketing tool for registering the complaints/issues/new requirements.

Last date for receiving quotation : 08.02.2023

Quotation opening date :10.02.2023

The quoted amount shall be exclusive of taxes:

### Quotation Format

S/n	Description	Basic Rate (Rs.)	Qty	Quoted Rate (Rs.)
1	Rate for the Maintenance of camera including providing 4G SIM cards and maintenance of the connectivity during the AMC period.		19 nos	
2	*Shifting of camera and fixing poles with concrete foundation on M15 (1:2:4) Concrete		01 nos	
3	Cloud Storage for 20 cameras with minimum of one month storage capacity		01 nos	

\*Note: The charges towards the shifting of camera will be on actuals.

Payments terms : Quarterly Advance.

Penalty Clauses: If the reported issues not rectified within 24 hours Rs.100 will be deducted per day per ticket from the next invoice.

-Sd-

On behalf of Chief Executive Officer  
Smart City Thiruvananthapuram Limited

\* This is a computer system (Digital File) generated letter. Hence there is no need for a physical signature.